



THIN BLUE LINE B E N E F I T S

Dear Members,

We recognize that some of you may still be facing challenges with older claims. Please be assured that we are here to assist you with any claims submitted prior to December 1, 2024, and we have several options to help initiate this process.

You can connect with our dedicated claims support team by calling: [408-480-7522](tel:408-480-7522) or by emailing claims@livefreelyhealth.com.

Alternatively, feel free to schedule a call at your convenience by clicking [here](#) or scanning the QR code below to secure an appointment.

Our Care Navigators will also be reaching out to provide updates on your claim status and will be at your service throughout the process, ensuring that your claims are successfully resolved with your providers.

We sincerely appreciate your patience and cooperation during this journey.

